

Consumer Confidence Report

Annual Drinking Water Quality Report

RACCOON WATER COMPANY

IL1215100

Annual Water Quality Report for the period of January 1 to December 31, 2020

This report is intended to provide you with important information about your drinking water and the efforts made by the water system to provide safe drinking water.

The source of drinking water used by RACCOON WATER COMPANY is Purchased Surface Water

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Este informe contiene información muy importante sobre el agua que usted bebe. Tradúzcalo ó hable con alguien que lo entienda bien.

Source of Drinking Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.
- Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPAs Safe Drinking Water Hotline at (800) 426-4791.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Some people may be more vulnerable to contaminants in drinking water than the general population.

Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

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Source Water Information

Source Water Name	Type of Water	Report Status	Location
CC 03-METER 1-GRAGG ST-E CENTRALIA FF IL1214220 TP02	SM		
CC 04-METER 2-E SIDE GOLF LN-3/4 MIFR IL1214220 TP02	SM		N RT 161
CC 05-METER 3-E SIDE AIRPORT FF IL1214220 TP02	SM		1 MI S RT 161
CC 07-ELEV STOR TANK 2 FF IL1210600 DS	SM		
CC08-METER 5-GATEWAY MM ON SKILLET FF IL0270040 TP01	SM		GATEWAY MTP

Source Water Assessment

We want our valued customers to be informed about their water quality. If you would like to learn more, please feel welcome to attend any of our regularly scheduled meetings. The source water assessment for our supply has been completed by the Illinois EPA. If you would like a copy of this information, please stop by City Hall or call our water operator at (618) 532-9291. To view a summary version of the completed Source Water Assessments, including: Importance of Source Water; Susceptibility to Contamination Determination; and documentation/recommendation of Source Water Protection Efforts, you may access the Illinois EPA website at <http://www.epa.state.il.us/cgl-bin/wp/swap-fact-sheets.pl>.

Source of Water: GATEWAY REGIONAL WATER COMPANY Illinois EPA considers all surface water sources of community water supply to be susceptible to potential pollution problems, hence, the reason for mandatory treatment for all surface water supplies in Illinois. Mandatory treatment includes coagulation, sedimentation, filtration, and disinfection. Primary sources of pollution in Illinois lakes can include agricultural runoff, land disposal (septic systems) and shoreline erosion. Source of Water: CENTRAL ILLINOIS EPA considers all surface water sources of public water supply to be susceptible to potential pollution problems. Hence the reason for mandatory treatment of all public water supplies in Illinois. Mandatory treatment includes coagulation, sedimentation, filtration and disinfection. Primary sources of pollution in Illinois lakes can include agricultural runoff, land disposal (septic systems) and shoreline erosion.

2020 Regulated Contaminants Detected

Lead and Copper

Definitions:

Action Level Goal (ALG): The level of a contaminant in drinking water below which there is no known or expected risk to health. ALGs allow for a margin of safety.

Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Lead and Copper	Date Sampled	MCLG	Action Level (AL)	90th Percentile	# Sites Over AL	Units	Violation	Likely Source of Contamination
Copper	2020	1.3	1.3	0.165	0	ppm	N	Erosion of natural deposits; Leaching from wood preservatives; Corrosion of household plumbing systems.

Water Quality Test Results

Definitions:

The following tables contain scientific terms and measures, some of which may require explanation.

Avg:

Regulatory compliance with some MCLs are based on running annual average of monthly samples.

Level 1 Assessment:

A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

Level 2 Assessment:

A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

Maximum Contaminant Level or MCL:

The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal or MCLG:

The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum residual disinfectant level or MRDL:

The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum residual disinfectant level goal or MRDLG:

The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

na:

not applicable.

mrem:

millirems per year (a measure of radiation absorbed by the body)

ppb:

micrograms per liter or parts per billion - or one ounce in 7,350,000 gallons of water.

ppm:

milligrams per liter or parts per million - or one ounce in 7,350 gallons of water.

Treatment Technique or TT:

A required process intended to reduce the level of a contaminant in drinking water.

1. The purpose of this document is to provide a comprehensive overview of the current state of the project and to identify the key areas that require attention.

2. The project has made significant progress since the last meeting, with several key milestones being achieved. However, there are still a number of challenges that need to be addressed.

3. The primary focus of the next phase of the project will be to complete the development of the core system and to conduct thorough testing to ensure that it meets all requirements.

4. It is important that we maintain close communication with all stakeholders throughout the process to ensure that everyone is kept up-to-date on the latest developments.

5. The project team is committed to delivering a high-quality solution that meets the needs of our clients and exceeds their expectations.

6. We will continue to monitor the project closely and will report on our progress at our next meeting.

7. Thank you for your support and input. We look forward to working with you on the next steps of the project.

Item	Description	Start Date	End Date	Status	Priority	Assigned To	Comments
1	Develop Core System	2020-03-15	2021-03-15	In Progress	High	John Doe	On track for completion.
2	Conduct Testing	2021-03-15	2021-04-15	Not Started	Medium	Jane Smith	Waiting for core system to be ready.
3	Final Review	2021-04-15	2021-05-15	Not Started	Low	John Doe	Will be completed once testing is finished.

Regulated Contaminants

Disinfectants and Disinfection By-Products	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Chlorine	12/31/2020	2.9	2 - 3.23	MRDLG = 4	MRDL = 4	ppm	N	Water additive used to control microbes.
Haloacetic Acids (HAA5)	2020	42	24.3 - 50.7	No goal for the total	60	ppb	N	By-product of drinking water disinfection.
Total Trihalomethanes (TTHM)	2020	61	32 - 65.5	No goal for the total	80	ppb	N	By-product of drinking water disinfection.

Violations Table

Lead and Copper Rule			
The Lead and Copper Rule protects public health by minimizing lead and copper levels in drinking water, primarily by reducing water corrosivity. Lead and copper enter drinking water mainly from corrosion of lead and copper containing plumbing materials.			
Violation Type	Violation Begin	Violation End	Violation Explanation
LEAD CONSUMER NOTICE (LCR)	12/30/2020	01/15/2021	We failed to provide the results of lead tap water monitoring to the consumers at the location water was tested. These were supposed to be provided no later than 30 days after learning the results.